

August 2024

BlueBlastSM

News Providers Can Use



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Healthy Connections 



All Providers

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Join Us for **Training**

We are thrilled to offer you these upcoming training sessions designed to provide any upcoming changes, refresher on materials we offer and to answer any questions you may have.

We have **in-person session** for this year's Annual Provider training and webinars available. Please register today to secure your spot. You do not want to miss out.

Healthy Blue Annual Provider Training sessions

- **October 2, 2024** | Embassy Suites by Hilton Greenville Golf Resort & Conference Center
670 Verdae Blvd., Greenville, SC 29607
- **October 8, 2024** | Richland Two Institute of Innovation (R2i2)
763 Fashion Drive, Columbia, SC 29229
- **October 15, 2024** | Southern Institute of Manufacturing and Technology (SIMT), Located on Florence-Darlington Technical College campus | 1951 Pisgah Road, Florence, SC 29501
- **October 21, 2024** | Trident Technical College (Building 920, Salon F), 7000 Rivers Ave., Charleston, SC 29406

Each location will feature two sessions from 9 a.m. to noon and 1 p.m. to 4 p.m. in which both sessions cover the same topics. Choose the session that will work best for you. We hope to see you there.

Webinars: My Provider Enrollment on the following dates:

- **November 6, 2024** | Wednesday, Noon – 1 p.m.
[Register Now](#) to reserve your spot.

August Is National Immunization Awareness Month (NIAM)

Vaccines are important for everyone as they prevent serious and sometimes even deadly diseases and illnesses. Immunizations can keep you, your patients and community safe. Vaccines are the most cost-effective health tool available to help prevent disease. During NIAM, we encourage you to speak with your patients about routine vaccinations and advise of the value of receiving vaccinations.

 fb.me/HealthyBlueSC

 [@CoachBlueSC](https://www.instagram.com/CoachBlueSC)

 [@HealthyBlueSC](https://twitter.com/HealthyBlueSC)

www.HealthyBlueSC.com

28th Annual Diabetes Initiative of South Carolina (DSC) **Diabetes Symposium**

This one-day symposium is designed to update health care professionals on current management and treatment guidelines for people with diabetes. The program offers six hours of continuing education credits. Topics range from pharmacology, pregnancy, oral health, cardiac disease and team-based diabetes care, and is specifically designed for primary care physicians, podiatrists, endocrinologists, pharmacists, PharmDs, NPs, APRNs, PAs, RDs, CHW, CDCESs, RNs, LPNs, and social workers.

Registration now open! [28th Annual DSC Diabetes Symposium Tickets, Friday, Sept. 27, 2024 at 8:30 a.m. | Eventbrite](#)



Sept. 27, 2024 | 28th Annual DSC Diabetes Symposium:
From Margins to Mainstream Community-Engaged Approaches to Diabetes Care | Lowcountry Conference Center, Summerville, SC

Joint providership by the Medical University of South Carolina and the Diabetes Initiative of South Carolina, University of South Carolina College of Pharmacy, Lowcountry AHEC, and Diabetes Free SC.

Updates on Reimbursement Rates

Effective July 1, 2024, the South Carolina Department of Health and Human Services (SCDHHS) updated several policies with the [Physicians Services Provider Manual](#).

Updates in policies include:

- Physician rate updates.
- Breast cancer screening recommendations update.
- Syphilis screening during pregnancy recommendations update.
- Ambulatory care visits.
- Cost-sharing.
- Noninvasive prenatal screening (NIPS).
- Continuous glucose monitoring (CGM).
- Reminder of implementation of a single preferred drug list (sPDL).

Find out more information on the [reimbursement rate updates](#) on the SCDHHS website.



Continuous Glucose Monitoring

As of July 1, 2024, SCDHHS has expanded its existing coverage for CGM for Healthy Connection members. CGM can be covered under pharmacy or the durable medical equipment (DME) benefit. CGM will require prior authorization if covered under pharmacy or DME and has certain criteria standards for prior authorization.

With this change, information within the [Physicians Services](#) and [Durable Medical Equipment Services](#) provider manuals located on the SCDHHS website have also been updated.

For more [information](#) on the expanded benefits and prior authorization criteria, please review www.SCDHHS.gov website.

Autism Spectrum Disorder Addition

SCDHHS has now added additional services to Autism Spectrum Disorder (ASD) services. The change went into effect as of July 1, 2024. The new services offered provide coverage for CPT codes 97152, 97157, 0362T and 0373T. The expanded coverage for ASD services is available for full-benefit Healthy Connections members. The codes covered have their own reimbursement rates available for you to review.

The expansion in coverage is reflected in the [ASD Services provider manual](#) and the [ASD fee schedule](#), which is available on the www.SCDHHS.gov website.

For more information on the [ASD addition](#), please review the SCDHHS's website.

Provider Relations Consultant

We are pleased for you to meet **Cynthia Brown**. She is one of the Provider Relations consultants who serves the counties of Kershaw, Lee, Sumter, Clarendon, Darlington, Florence, Dillon, Marion, Williamsburg, Georgetown and Horry. Reach out to Cynthia if you need any assistance.

Review the [latest territory map](#) for Behavioral Health.



Prior Authorization Lookup Tool

As of July 1, 2024, we offer a Prior Authorization Lookup Tool available for use on the www.HealthyBlueSC.com website. The tool assists with verifying if authorization is required for outpatient services only as inpatient services and nonparticipating providers will always require prior authorization (PA).

The tool features the option for providers to search by CPT code to verify if a PA is required. In most cases, the approval is instant. If for any reason the approval is not instant, we review the request using our medical policies, clinical guidelines and terms of the member's benefit plan to make a determination.

More information is available on the www.HealthyBlueSC.com website under the Authorization and Eligibility tab.

Workshops From SCDHHS

SCDHHS offers free web-based provider training opportunities to Medicaid enrolled providers. These trainings have been extended through September 2024.

The training topics include but are not limited to the following and more:

- Comprehensive web tool
- Medicaid basics
- Claim-level adjustments
- Third-party liability

Please review the SCDHHS website to review the training dates that meet your schedule and how to [register](#).



DID YOU KNOW?

Our Community Outreach team offers several events within the community. The events provide education and resources to our members to assist with everyday needs.

The events for August include the following and more:

- Back-to-School Bash
- Vaccination Van
- Healthcare for Homeless
- Health Fairs

To find out more about the events offered, visit the [Community Resources](#) tab located on the www.HealthyBlueSC.com website.



Healthy Blue is offered by BlueChoice HealthPlan, an independent licensee of the Blue Cross Blue Shield Association.

*Some links in this newsletter lead to third-party sites. Those organizations are solely responsible for the content and privacy policies on these sites.

The codes listed are for informational purposes only and are not intended to suggest or guide reimbursement. If applicable, refer to your provider contract or health plan contact for reimbursement information. To report fraud, call our confidential Fraud Hotline at 877-725-2702. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at 888-364-3224 or email Fraudres@scdhhs.gov.