

November 2024

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 **Healthy BlueSM**
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Healthy Connections 

All Providers

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We Thank You!

Healthy Blue would like to thank you all for joining us for the 2024 Healthy Blue Annual Provider Training sessions. A wealth of valuable information was shared during this event.

Missed it? Don't worry. We've got you covered.

On our website, www.HealthyBlueSC.com, you will find the 2024 Annual Provider Training presentation, along with FAQs from the sessions. Topics covered include benefit updates, prior authorizations, claims, the enrollment process and much more. For future use, to find the most updated presentations, you will visit the website and select Providers > Resources > Provider Education.

[Healthy Blue 2024 Annual Provider Training presentation](#)
[2024 Healthy Blue Annual Provider Training FAQs](#)

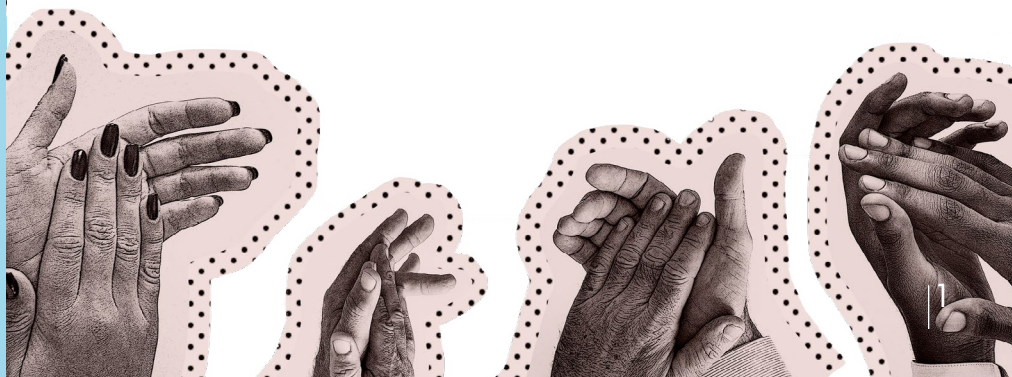
If you attended a session, we would love your feedback! Please take a few minutes to complete our [survey](#) and share your thoughts.

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Prior Authorization Updates for Medications Billed Under the Medical Benefit

The following lists of drugs are intended to inform you of new, pending or revised criteria that have been adopted by Healthy Blue only. While these drugs are subject to prior authorization review, this list does not include the specific details surrounding the requirements:

Clinical criteria number	Drug name or class	New/revised/pending
CC-0028	Benlysta (belimumab)	Revised
CC-0247	Beyfortus (nirsevimab)	New
CC-0194	Cabenuva (cabotegravir extended-release; rilpivirine extended-release) injection	Revised
Pending	Casgevvy	Revised
CC-0002	Colony Stimulating Factor Agents	Revised
CC-0244	Columvi (glofitamab-gxbm)	Revised
CC-0127	Darzalex (daratumumab) and Darzalex Faspro (daratumumab and hyaluronidase-fihj)	Revised
CC-0027	Denosumab	Revised
CC-0158	Enhertu (fam-trastuzumab deruxtecan-nxki)	Revised
CC-0242	Epkinly (epcoritamab-bysp)	Revised
CC-0193	Evkeeza (evinacumab)	Revised
CC-0121	Gazyva (obinutuzumab)	Revised
CC-0130	Imfinzi (durvalumab)	Revised
CC-0003	Immunoglobulins	Revised
CC-0124	Keytruda (pembrolizumab)	Revised
CC-0209	Leqvio (inclisiran)	Revised
CC-0104	Levoleucovorin Agents	Revised
Pending	Lyfgenia	Revised
CC-0050	Monoclonal Antibodies to Interleukin-23	Revised
CC-0066	Monoclonal Antibodies to Interleukin-6	Revised
CC-0156	Reblozyl (luspatercept)	Revised
CC-0246	Rystiggo (rozanolixizumab-noli)	Revised
CC-0266	Rytelo (imetelstat)	New
CC-0058	Sandostatin and Sandostatin LAR (Octreotide) / Octreotide Agents	Revised
CC-0007	Synagis (palivizumab)	Revised
CC-0019	Zoledronic Acid	Revised

Additionally, listed below are HCPCS codes that have recently been updated:

Drug name	Current HCPCS	Current HCPCS Description	New HCPCS	New HCPC Description
Docivyx	J9171	Injection, docetaxel, 1 mg	J9172	Injection, docetaxel (docivyx), 1 mg
Tyenne	J9399, J3590	Unclassified drugs or biologicals, Unclassified biologics	Q5135	Injection, tocilizumab-aazg (tyenne), biosimilar, 1 mg

Provider Revalidation

The closing of the federal Public Health Emergency (PHE) has now allowed for certain services to resume, which include the provider revalidation process. Due to federal regulations, the provider revalidation process must be completed every five years for all providers regardless of specialty type with no exemptions. The South Carolina Department of Health and Human Services (SCDHHS) will notify providers when to begin the revalidation process and the specific date by which the provider's enrollment must be revalidated.

Learn more about the [provider revalidation process](#)* on SCDHHS' website.

Trainings Offered from SCDHHS

SCDHHS offers free web-based provider training opportunities to Medicaid enrolled providers. These trainings will run from November 2024 – January 2025.

The training topics include but are not limited to the following:

- Medicaid Basics
- Comprehensive Web Tool
- Claim-Level Adjustments
- Third-Party Liability
- Maximus Managed Care Enrollment

Please review the SCDHHS website to review the training dates that meet your schedule and how to [schedule a training session](#)*.

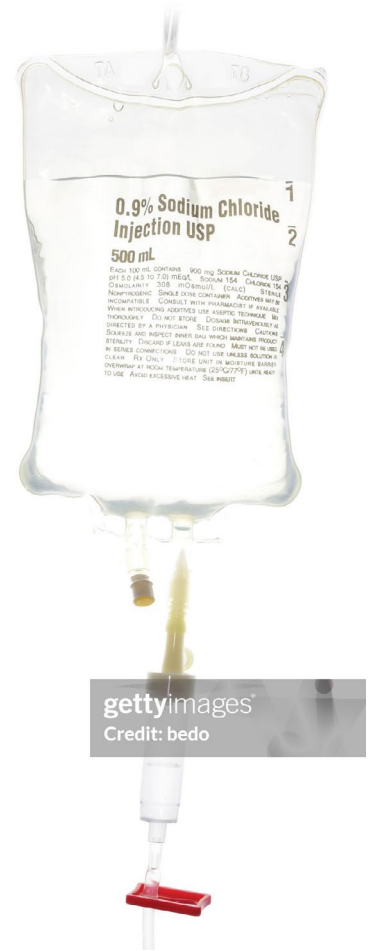
Shortage of IV Fluid and IV Bags

There is a potential shortage for IV fluid and IV bags due to the impact of Hurricane Helene affecting the plant that manufactures a large amount of the country's IV fluid bags. There is currently no timeline for when this inventory will be replenished.

Don't worry. You can help!

Consider using a different approach by administering an oral rehydration method instead of the IV fluid bags when applicable. This will preserve IV fluid for patients in need of a more severe level of treatment.

Learn more on [oral rehydration strategies](#)* on the www.SCDHHS.gov* website.



November Community Events

With the holidays approaching, our Community Outreach team has put some great events in place. You can find [Community Events](#) located on our website at www.HealthyBlueSC.com.

Share some of these upcoming events and more with your patients:

- Blood drive
- Prisma Health diaper bank
- Thanksgiving dinner
- Movie madness

Remember, you can check the events monthly for new activities happening around the state.

Provider Relations Consultant



Community Integrated Management Services (CIMS) and Federally Qualified Health Centers (FQHCs), please allow us to introduce you to **Fancy Crayton**, the Provider Relations consultant who services the entire state. Fancy has a wealth of knowledge to assist CIMS/FQHCs with your needs.

Review the [latest territory map](#) for contact information.



DID YOU KNOW?

Family or Group Psychotherapy services require authorization by the Quality Improvement Organization (QIO) to an enrolled licensed independent practitioner (LIP).

To find out more on requirements, please visit the www.SCDHHS.gov* website and follow the below steps:

- Select Providers.
- Select Manuals.
 - Select Licensed Independent Practitioners Rehabilitation Services Manual.
 - Select Licensed Independent Practitioners Rehabilitation Services Manual again.
 - Select or scroll to section 5 — Utilization Management — currently located on page 24.

Please ensure that manuals are checked on the SCDHHS website when confirming benefit information.

*These links lead to a third-party website. SCDHHS is solely responsible for the contents and privacy policy on its site.



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The codes listed are for informational purposes only and are not intended to suggest or guide reimbursement. If applicable, refer to your provider contract or health plan contact for reimbursement information. To report fraud, call our confidential Fraud Hotline at 800-763-0703. You may also call the South Carolina Department of Health and Human Services Fraud Hotline at 888-364-3224 or email FraudRes@scdhhs.gov.